



Advising Survey

Spring 2016

The University of Alabama

Report compiled by
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and Assessment

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Introduction

This survey was originally devised by the Advisor's Council in 2004 to assess student perceptions regarding the advising process and utilization of advising tools at The University of Alabama. The assessment was radically revamped in 2016 by The University of Alabama Academic Advisor's Association (UA-AAA).

All undergraduate students were notified via email and solicited to complete the survey online. Students completed the survey at the end of the spring 2016 term. A total of 3,433 usable and identifiable responses were collected, resulting in an 11.5% response rate.

The survey is reproduced in the results. The number of respondents (N) for each structured item is given with the percentages of structured responses reported in the given tables. Results are given for the entire University and broken down by college/school.

1. Which college/school advised you this term? N = 3,443

Percent

- 29.1 College of Arts & Sciences
- 18.7 Culverhouse College of Commerce
- 6.6 College of Communication & Information Sciences
- 6.0 College of Education
- 21.3 College of Engineering
- 11.9 College of Human Environmental Sciences
- 5.2 Capstone College of Nursing
- 1.2 School of Social Work

2. Where do you get most of your academic information? (check all that apply)

	Percentage									
College =	AS	CB	CM	ED	EG	HS	NU	SW	ALL	
N =	1001	645	228	206	735	410	178	40	3443	
Office of the University Registrar	9.5	11.3	7.9	7.8	8.4	6.1	7.3	15.0	8.9	
Family Member	6.8	9.0	8.8	9.2	8.3	7.1	5.6	2.5	7.7	
Athletic Advisor	1.4	1.9	2.6	0.0	1.4	1.7	1.1	0.0	1.5	
DegreeWorks	70.8	61.2	72.8	60.2	72.4	64.9	41.0	77.5	66.7	
Professional Advisor (Staff)	29.4	47.1	39.0	38.3	23.8	37.6	52.8	55.0	35.2	
Faculty Advisor	32.4	24.3	35.5	32.0	14.1	41.2	41.0	45.0	28.8	
Undergraduate Catalog (Web)	33.1	24.3	28.1	22.8	42.3	24.1	17.4	17.5	30.4	
Other Students	32.3	32.2	43.9	41.7	41.5	25.6	24.2	30.0	34.3	

3. What type of advising did you receive this term? (check all that apply)

	Percentage									
College =	AS	CB	CM	ED	EG	HS	NU	SW	ALL	
N =	1001	645	228	206	735	410	178	40	3443	
In-person Advising Appointment	82.1	79.1	77.6	64.1	69.4	62.9	55.6	85.0	73.8	
Referred to DegreeWorks										
Worksheet or Plan	27.3	14.3	30.7	18.9	14.6	25.4	19.1	27.5	21.2	
Group Session	7.0	7.1	0.0	35.4	2.6	1.7	6.7	0.0	6.6	
Advised Via Email	15.3	12.4	15.8	7.3	29.9	29.0	37.1	12.5	20.2	
Advised Via Telephone	2.5	2.0	2.2	1.0	1.6	16.1	17.4	7.5	4.6	
Not Advised	4.6	6.5	11.4	4.9	4.2	4.9	5.1	7.5	5.4	

4. In my session, my advisor covered the following topics. (check all that apply)

	College =	Percentage								
		AS	CB	CM	ED	EG	HS	NU	SW	ALL
	N =	1001	645	228	206	735	410	178	40	3443
DegreeWorks Plan		66.0	67.0	60.5	52.9	45.6	69.0	52.8	87.5	60.6
Courses for Upcoming Semester		80.6	86.8	75.4	78.2	78.5	86.1	87.1	87.5	81.9
Alternate Courses for Upcoming Semester		41.4	45.7	40.8	40.8	25.2	48.8	32.6	40.0	39.1
Campus Resources (Financial Aid, Counseling Center, Center for Academic Success, etc.)		11.4	10.7	8.3	4.4	5.6	6.8	13.5	27.5	9.1
Choosing a Major/Minor		25.3	25.9	27.2	8.3	14.3	15.1	10.1	15.0	20.0
Transfer Course Equivalencies		15.6	23.7	14.9	15.5	13.6	25.9	34.8	22.5	18.9
Graduation Application Process		11.0	15.0	8.8	8.7	4.4	20.0	6.7	20.0	11.0
Internships/Co-ops		10.7	14.7	19.7	12.1	12.4	19.3	1.7	27.5	13.2
Study Abroad		8.7	9.8	7.9	6.8	5.0	3.9	2.8	12.5	7.1
Personal Concerns (Family Issues, Health Issues, Work Schedule, etc.)		8.4	9.3	9.2	5.3	4.6	10.2	13.5	20.0	8.2
Academic Standing		25.0	26.8	18.0	22.3	13.2	24.9	41.0	35.0	23.1
Service-Learning and/or Campus Involvement		6.6	3.7	3.1	1.0	1.2	3.7	2.2	15.0	3.9
Other		6.4	3.9	8.8	1.9	5.2	4.6	3.9	12.5	5.3

5. How often did you seek the assistance of an academic advisor in the past academic year?

	College =	Percentage								
		AS	CB	CM	ED	EG	HS	NU	SW	ALL
	N =	1001	644	226	206	733	410	178	40	3438
Never		8.3	7.1	6.2	15.0	15.0	4.4	9.6	2.5	9.3
1-2		59.0	63.0	59.3	62.1	61.5	58.5	53.9	47.5	60.1
3-4		25.2	24.8	28.8	20.9	20.1	28.5	29.2	35.0	24.7
5 or more		7.5	5.0	5.8	1.9	3.4	8.5	7.3	15.0	5.9

6. How did you prepare for your advising session? (check all that apply)

	College =	Percentage								
		AS	CB	CM	ED	EG	HS	NU	SW	ALL
	N =	1001	645	228	206	735	410	178	40	3443
I read material on courseleaf.ua.edu (catalog).		24.5	15.8	22.4	15.0	25.3	13.7	14.6	17.5	20.4
I read material provided by my department/college.		25.7	22.6	25.4	34.5	45.2	22.4	32.0	35.0	29.8
I created or reviewed a DegreeWorks plan.		75.2	63.9	68.4	68.9	61.8	72.0	49.4	72.5	67.6
I came up with a list of proposed courses for the upcoming semester.		72.4	53.6	64.5	54.4	72.2	53.7	38.2	62.5	63.1
I developed a list of questions for my advisor.		50.2	41.7	51.3	37.4	38.8	51.2	45.5	65.0	45.5
I did not prepare.		5.7	10.7	9.6	10.7	5.4	7.8	15.7	2.5	7.9

7. Use the scale below to rate your advising experience in the following areas.

	COL	N	VUN	Percent			
				UN	NO	SA	VSA
Advisor's knowledge of major requirements	AS	992	9.0	7.6	6.1	28.3	49.0
	CB	635	7.4	5.4	5.5	23.8	58.0
	CM	223	12.6	5.4	8.1	24.2	49.8
	ED	205	3.9	10.7	9.3	29.3	46.8
	EG	729	11.0	12.3	13.6	30.5	32.6
	HS	409	8.3	5.9	4.2	20.3	61.4
	NU	176	7.4	1.1	4.0	21.6	65.9
	SW	40	12.5	5.0	0.0	17.5	65.0
	ALL	3409	8.9	7.7	7.5	26.3	49.6
Advisor's knowledge of core requirements	AS	990	8.4	5.6	9.3	28.6	48.2
	CB	632	7.0	3.8	6.2	25.2	57.9
	CM	223	12.1	6.3	9.9	23.8	48.0
	ED	205	4.4	8.3	11.7	30.2	45.4
	EG	728	9.1	8.5	17.3	32.6	32.6
	HS	408	9.1	4.9	4.2	22.5	59.3
	NU	175	7.4	2.3	5.1	20.0	65.1
	SW	39	10.3	5.1	0.0	15.4	69.2
	ALL	3400	8.3	5.8	9.7	27.3	48.9
Overall satisfaction with advising session	AS	993	13.6	10.6	5.5	23.5	46.8
	CB	636	11.8	9.1	5.5	17.9	55.7
	CM	222	17.6	12.2	7.2	16.2	46.8
	ED	204	12.7	14.7	7.4	26.0	39.2
	EG	729	16.6	15.4	10.6	27.7	29.8
	HS	409	12.0	7.6	3.4	19.8	57.2
	NU	173	8.7	3.5	8.7	18.5	60.7
	SW	40	17.5	10.0	2.5	5.0	65.0
	ALL	3406	13.7	11.0	6.7	22.1	46.5
Satisfaction with length of advising session	AS	986	11.2	6.2	8.3	25.8	48.6
	CB	629	10.8	5.7	8.9	21.5	53.1
	CM	222	14.0	8.6	11.7	18.9	46.8
	ED	203	8.4	9.9	13.8	28.1	39.9
	EG	724	9.1	8.1	19.2	28.7	34.8
	HS	400	10.8	4.8	7.2	21.0	56.3
	NU	175	6.3	4.0	7.4	21.1	61.1
	SW	40	17.5	5.0	2.5	10.0	65.0
	ALL	3379	10.4	6.6	11.1	24.3	47.6

Note: VUN = Very Unsatisfied, UN = Unsatisfied, NO – No Opinion, SA = Satisfied, VSA = Very Satisfied

8. During my advising appointment, all of my questions were answered.

	College =	Percentage								
		AS	CB	CM	ED	EG	HS	NU	SW	ALL
	N =	997	643	224	205	729	409	177	40	3424
Strongly agree		44.8	49.8	41.1	34.1	28.8	54.8	61.6	55.0	43.6
Agree		31.7	31.7	27.2	38.0	37.3	31.5	23.7	25.0	32.5
Disagree		12.5	7.5	12.1	16.6	15.2	6.4	7.3	7.5	11.3
Strongly disagree		6.5	4.7	10.7	5.4	9.7	4.2	2.3	7.5	6.6
Not applicable		4.4	6.4	8.9	5.9	8.9	3.2	5.1	5.0	6.0

9. During my advising session, I felt comfortable talking to my advisor.

	College =	Percentage								
		AS	CB	CM	ED	EG	HS	NU	SW	ALL
	N =	998	644	224	205	733	410	178	40	3432
Strongly agree		55.7	57.5	51.8	47.3	40.7	63.4	64.6	70.0	53.6
Agree		27.5	27.8	25.4	35.1	37.7	26.3	27.0	17.5	29.7
Disagree		7.3	4.2	6.7	7.8	7.2	4.4	2.2	2.5	6.0
Strongly disagree		5.3	4.5	6.7	5.9	4.5	2.7	1.7	5.0	4.6
Not applicable		4.2	6.1	9.4	3.9	10.0	3.2	4.5	5.0	6.0

10. How likely are you to recommend your advisor to another student?

	College =	Percentage								
		AS	CB	CM	ED	EG	HS	NU	SW	ALL
	N =	998	639	224	204	728	410	173	40	3416
Very likely		56.6	65.7	56.3	51.5	38.2	70.7	78.0	62.5	56.9
Somewhat likely		21.1	16.9	17.9	25.5	27.2	14.6	13.3	15.0	20.4
Not likely		22.2	17.4	25.9	23.0	34.6	14.6	8.7	22.5	22.7

11. What type of advising session would you prefer?

	College =	Percentage								
		AS	CB	CM	ED	EG	HS	NU	SW	ALL
	N =	997	643	227	204	730	409	176	40	3426
In-person Advising Session		80.6	78.5	84.6	81.4	61.1	65.3	58.0	82.5	73.4
Group Advising		1.3	1.2	0.9	5.4	0.4	1.0	1.1	0.0	1.3
Advising Via Email		9.7	12.0	4.0	3.4	26.2	16.4	28.4	12.5	14.7
Advising Via Telephone		0.8	3.3	1.8	0.5	1.8	13.7	10.8	0.0	3.6
Walk-in Advising		7.5	5.0	8.8	9.3	10.5	3.7	1.7	5.0	7.1

12. What type of primary advisor(s) do you have?

	Percentage									
College =	AS	CB	CM	ED	EG	HS	NU	SW	ALL	
N =	997	643	226	203	731	410	177	40	3427	
Faculty Advisor	41.1	20.7	38.1	24.1	18.1	47.8	29.4	47.5	31.4	
Professional (Staff) Advisor	16.1	35.9	18.6	17.2	38.2	16.1	22.0	22.5	25.2	
Both Faculty and Professional Advisors	17.6	12.1	18.1	19.7	5.1	13.4	21.5	15.0	13.7	
Don't Know	23.9	28.6	23.9	36.0	37.2	22.0	26.0	10.0	28.0	
None	1.3	2.6	1.3	3.0	1.5	0.7	1.1	5.0	1.7	